

Terms and Conditions of Sale

PREAMBLE

These general terms and conditions apply to all orders accepted by SKY-TDM, as well as to all sales transactions concluded between SKY-TDM and the buyer ("Customer"). Unless SKY-TDM issues a written document explicitly accepting other terms and conditions that are contradictory, conflicting, or additional to these terms, such other terms shall not be applicable.

Quotations and price lists may be changed at any time in accordance with market conditions and will be communicated to the Customer via email.

Notwithstanding the foregoing, supply contracts signed between SKY-TDM and the Customer may replace these terms and conditions.

PRICES

SKY-TDM reserves the right to change prices for such products at least 30 days prior to the scheduled shipping date, by providing written notice to the Customer. Any price discounts offered in SKY-TDM's quotations are calculated separately and are based on the quantity of each type and size ordered each time, in order to ensure timely delivery of products to the Customer. If the Customer requests a reduction in the order quantity before pickup, SKY-TDM has the right to adjust the price upward to the corresponding price for that reduced quantity (if applicable). Normally,

SKY-TDM's quotation is valid for approximately three months.

PAYMENT TERMS

Unless otherwise specified in a separate agreement, goods are generally shipped after the customer has completed the payment.

SHIPMENT

Unless otherwise stated in the quotation, freight charges are generally not included in the quoted price. All shipments will be made on an FOB HK basis. In the absence of specific instructions, SKY-TDM will select the carrier. After the goods have been dispatched, SKY-TDM will inform the customer of the shipping details.

DELIVERY

Delivery dates are approximate and generally subject to the mutually agreed schedule between both parties. SKY-TDM shall not be liable for any damages or penalties arising from delays in delivery or failure to notify of such delays, If conditions arise which prevent compliance with delivery schedules. Such delays shall not constitute grounds for cancellation of the order. Delivery may be delayed due to causes beyond SKY-TDM's control, including but not limited to acts of God, customer actions, civil or military authorities, epidemics, quarantine restrictions, war, riots, strikes, or any other similar or dissimilar causes. In such cases, the delivery date shall be deemed extended by a period equal to the

duration of the delay. Goods delivered three (3) business days before or seven (7) business days after the scheduled delivery date shall be considered “on time.”

PACKAGING

Unless otherwise stated, the quoted prices include standard packaging. If the customer requires special packaging, additional fees will be charged.

INSPECTION

For defective products received, the customer must notify SKY-TDM in writing within 30 days from the date of receipt. Except for functional issues, SKY-TDM reserves the right to refuse after-sales processing, and such products will be deemed accepted by the customer. For after-sales returns, the customer must specify the reason for the defect. The time for replacement of defective products shall be subject to mutual agreement between both parties.

ACCEPTANCE

Although any purchase order or document may contain inconsistent additional terms, SKY-TDM will confirm all cooperation terms with the customer and obtain written confirmation via email before the project starts.

RETURN POLICY

Standard Products--- SKY-TDM accepts returns of standard products within 30 days after shipment at no charge. Returns made more than 30 days but less than 90 days from the original shipment date will be subject to a 10% restocking fee. The customer is responsible for all shipping costs, and the product must be in its original condition. Returns will not be accepted after 90 days.

Custom Products--- As custom products are manufactured based on specific customer requirements, SKY-TDM does not accept returns for such items.

ORDER CANCELLATION

The purpose of our cancellation policy is to allow customers to withdraw from the purchase contract at their own discretion, provided that SKY-TDM agrees. However, there are important conditions and limitations.

Please read them carefully:

- Order cancellations for standard product orders cannot be cancelled within 30 days of the scheduled ship date.
- For custom orders—products specifically manufactured or procured for the customer’s use—cancellations are not accepted. Such orders

are non-cancelable and non-returnable. All sales for custom orders are final, and any deposit paid is non-refundable. If SKY-TDM agrees to cancel a custom order, cancellation fees will apply, including but not limited to materials that cannot be returned to suppliers, shipping costs, and incurred labor/overhead expenses.

- Refusing delivery is not a form of order cancellation.

RE-SCHEDULE POLICY

SKY-TDM accepts rescheduling requests from customers at least 60 days prior to the scheduled shipment date. For custom resistive touch screens, capacitive touch screens, and all LCDs, rescheduling requests must be made at least 90 days before the scheduled shipment date. The total order must ensure that all shipments are completed within 9 months.

ENTIRE CONTRACT

This agreement represents the standard terms and conditions of cooperation, which are available to all customers. For special cooperation agreements requested by the customer, a formal cooperation agreement must be signed by both SKY-TDM and the customer; otherwise, it will not be accepted. If modifications to the agreement are required due to changes in international trade regulations, both parties must revise and agree to the new terms, and a new cooperation agreement must be

signed. The provisions hereof shall not be modified by any usage of trade,
or any course or prior dealings or acquiescence in any course of
performance.